



S.C. DÖHLE MANNING AGENCY S.R.L.

QUALITY POLICY

The quality of the services provided, characteristic of the identity of our company, will be ensured by the policy assumed in this regard, correlated with the other policies of the company, aiming to satisfy the compliance obligations, the requirements and expectations of all the company's customers through:

- ❖ an effective control of services;*
- ❖ continuous improvement of processes and activities;*
- ❖ prevention of potential deficiencies;*
- ❖ increasing the responsibility and degree of involvement of the entire staff, offering stability and trust to our clients;*
- ❖ the policy for preventing and combating corruption and bribery.*
- ❖ effective management of risks and opportunities.*

Through the management's commitment regarding the maintenance and continuous improvement of the Quality Management System, the intention and determination to apply the requirements of this system with responsibility and efficiency, including human, material, financial and informational resources, were declared.

The main purpose of quality management is to orientate the company towards performance on all dimensions of its activity, based on an internal organization system.

The effectiveness of the strategic objectives, including specific concrete measures, implementation and maintenance, is monitored periodically within the management analysis and, when necessary, the necessary corrections and corrective actions are established and implemented.

The management is convinced that by improving the Quality Management System, the profitability of the company is achieved and the securing of an important place on the market.

The company has established its commitment to apply the requirements of the Maritime Labor Convention 2006.

Through the policy in the field of quality, the company undertakes to comply with the requirements of the international standard ISO 9001: 2015, compliance obligations, the effectiveness of strategic objectives being monitored periodically within the framework of management analyses.

General Manager
Valeriu RAICU

Date: 04:12:2018